



"Here is my review on how Auction-Tracker works with ExpressPay from Event Payment Services.

We just completed our 3rd annual auction using the Auction-Tracker software. This year we added in the ExpressPay option. We previously did all of our credit card payments through a normal credit card terminal from our bank. This made checkout a long complicated process.

Setup this year with the addition of the ExpressPay terminal was easy. The folks at Event Payment Services are great to work with. After completion of some setup paperwork, you are setup to accept Visa, Master Card, American Express & Discover. All info is pre-programmed into the terminal. You receive the terminal, smartcards & smartcard reader a couple days before your event. Pre-training is done with Event Payment Services over the phone. They make sure you are comfortable with all aspects of the system.

Auction night is really easy. Guests have the option of registering their credit card for payment as soon as they check in. They are not required to do so. You can still process credit card payments for them later during the event. Check-in takes about a minute for each guest. Check-out is as fast as your volunteers can pull the items off the shelf & hand them over to the guest. No waiting in lines to pay if the guest as registered their credit cards.

Another nice feature is that the guest can split payments between cards. Makes it easier for those that wish to give more than one card limit.

The day after the event, the folks at Event Payment Services walk you through batching out your terminals. 48 hours later, the money is in your account.

I admit that I am more technical than most users. But if you understand the Auction-Tracker software & you can follow the instructions on the card terminal, you can easily make this system work for you.

Best of all, the processing rates are lower than most banks & you have personal cell phone numbers for support during your event.

If anybody wants to ask any detailed questions, feel free to e-mail me at paul@misswashington.org."

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